



13133 E. Arapahoe Road
Centennial Colorado 80112
(303) 754-3320

Code Enforcement Monthly Report for May 2009

Summary

In May 2009, the Code Enforcement Division continued its efforts to maintain and improve the quality of life throughout the residential and business communities. Over the course of the month, the department **opened 317 new cases, maintained 390 active cases** (previously open and new combined) and **conducted 598 follow-up inspections**.

Activity

- Responded to 64 requests through the call center
- Responded to 100% of complaints within 24 hours
- Inspected 100% of all complaints within 72 hours
- Investigated 317 violations
- 168 violations brought to our attention through citizen complaints
- 149 violations initiated through proactive enforcement
- Conducted 317 initial inspections and 281 follow-up inspections for a total of 598 inspections
- Gained voluntary compliance in 100% of 2008 Cases
 - 99% January 2009 Cases
 - 98% February 2009 Cases
 - 92% March 2009 Cases
 - 82% April 2009 Cases
 - 69% May 2009 Cases
- Cases requiring 3 or more inspections – 11
- Cases beyond 60 days – 20
- Cases beyond 90 days – 7
- Cases beyond 120 days – 0
- Issued 217 Friendly Reminders
- Summons and Complaints/Citations issued - 0
- Notice and Demands issued – 7
- Average number of calendar days from first inspection to voluntary compliance - 20

Other Activities

- Assisted SEMSWA with environmental violations -Illicit Discharge, GESC Permit
- Assist Public Works with 6 streets and infrastructure concerns – Signs down, debris in roadway
- Assisted Animal Services – Number of pets
- LDC Rewrite Technical Team – “Less Critical Code Enforcement Issues”
- Follow-up on “Priority Issues” as requested by City Council
 - Continued research on code revisions
 - Assembling citizen contacts for future inquiries
 - Gathering feedback from community
 - Conducting citizen surveys
 - Scheduling neighborhood meetings
- Creating Code Enforcement Workshop for public presentation scheduled in August 2009
- Continued teamwork on four City improvement committees: ECO Committee, Customer Service Committee, HOA Committee and “Keep Our City Clean” Committee

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Budget

Through the fifth month (41%) of the year, Code Enforcement is within budget with accumulated expenditures of \$184,005 (39%) of the 2009 annual budget of \$471,617. Expense categories are as follows:

Comprehensive Code Enforcement Services

Budgeted	\$441,617
May Expenses	\$ 36,801
Expenses to date	\$184,005 (41%)

Abatement Budget	\$ 30,000
April Expenses	\$ 0
Expenses to date	\$ 0 (0%)

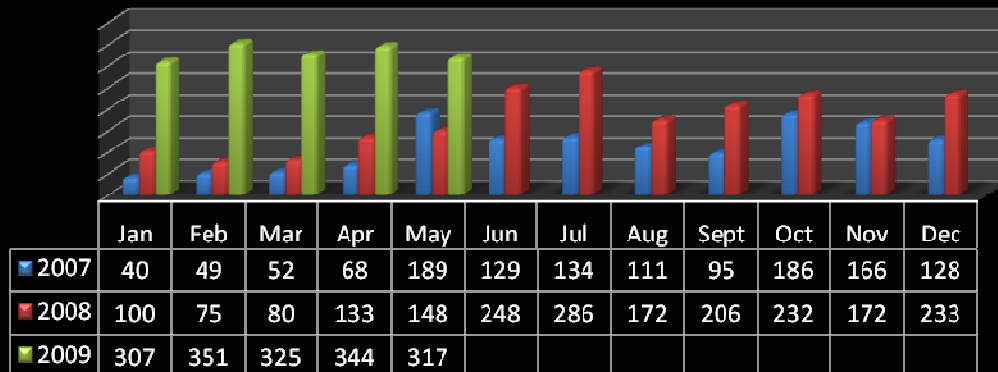
Accumulated Expenses to Date **\$ 184,005(39%)**

Customer/Citizen Comments

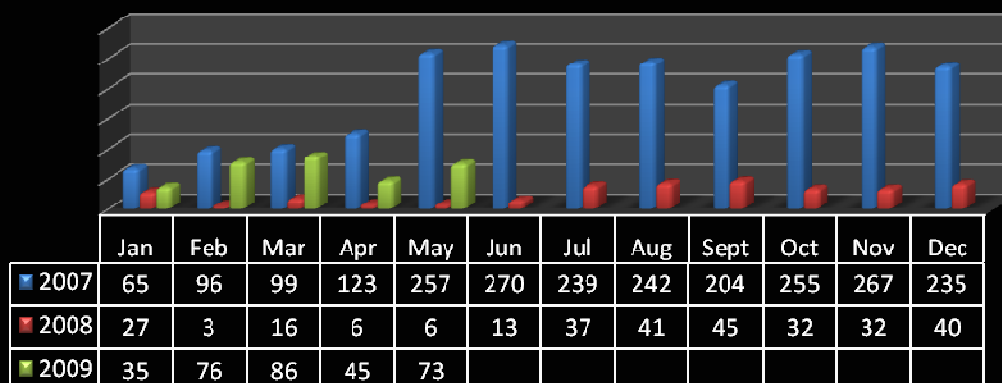
- Violators requesting more time for compliance

Annual Comparatives

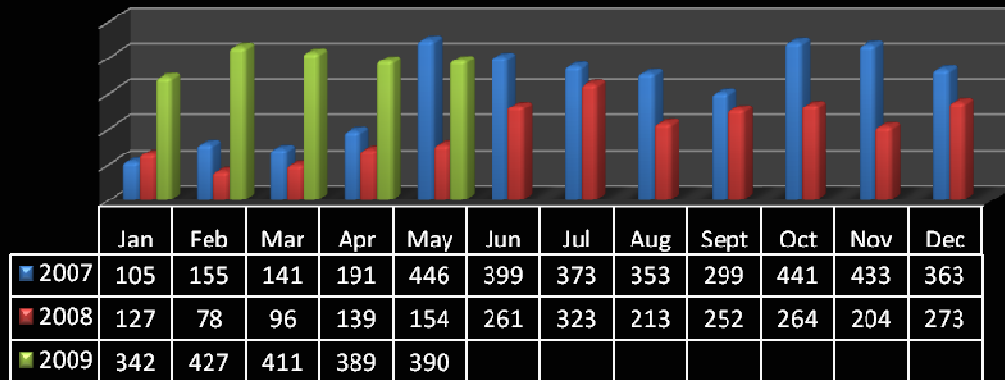
Annual Comparative - New Cases



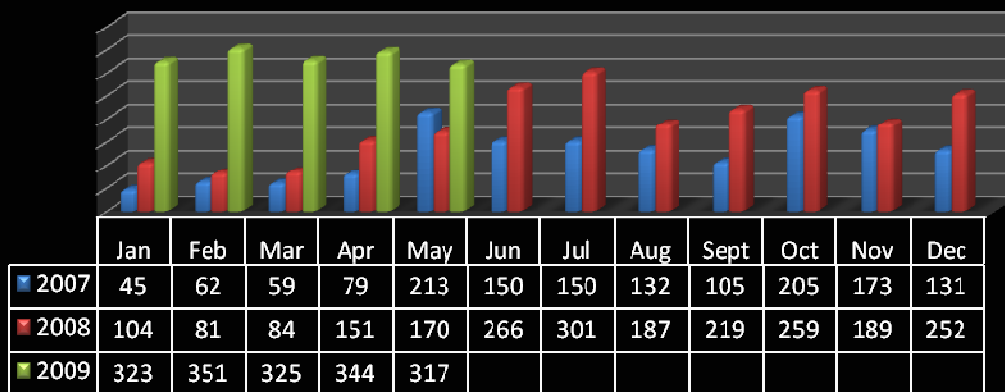
Annual Comparative - Open or Active Cases/Prior Month



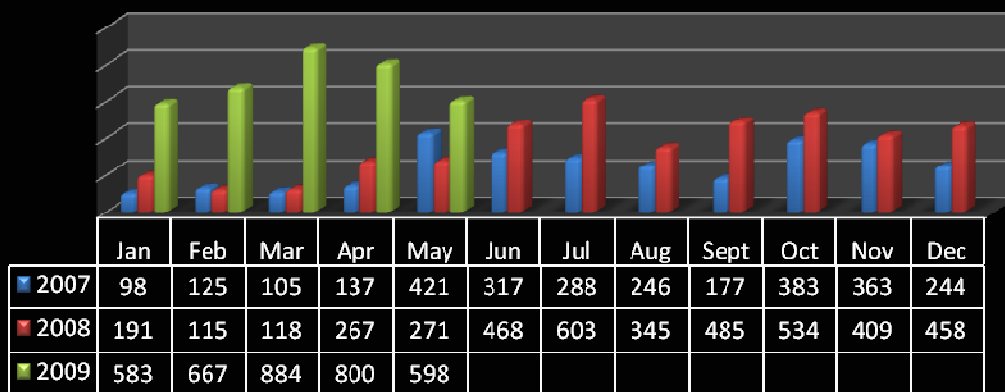
Annual Comparative - Active Cases Current Month

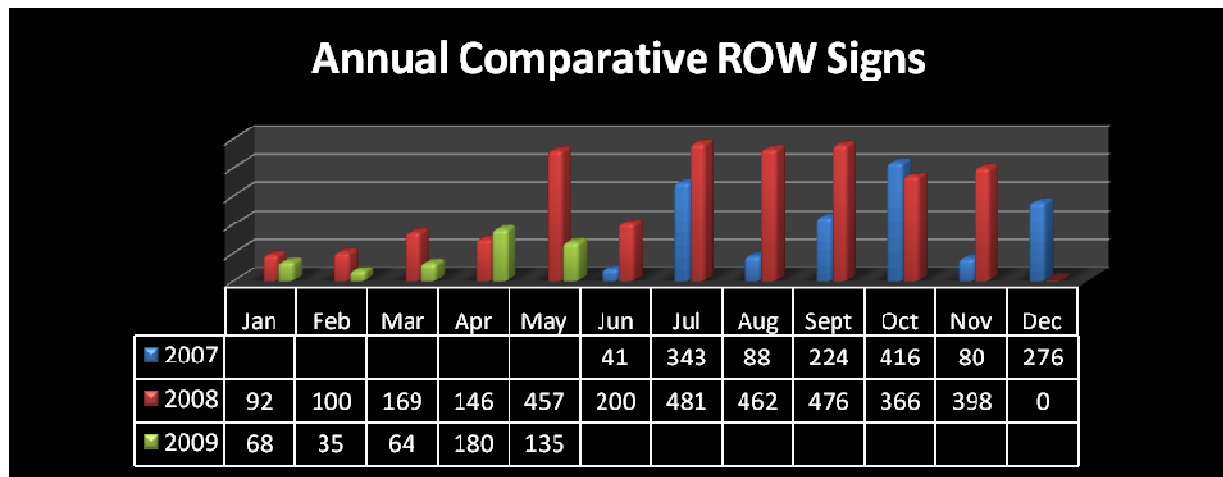


Annual Comparative - Number of Violations

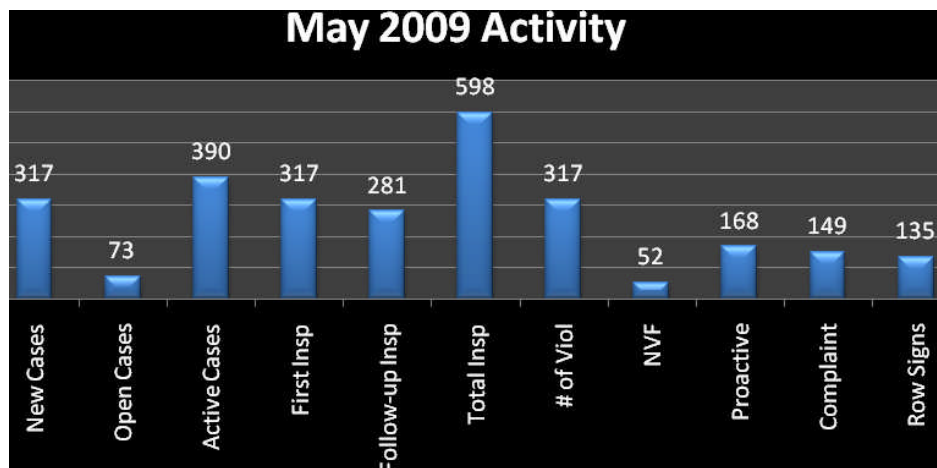


Annual Comparative - Number of Inspections

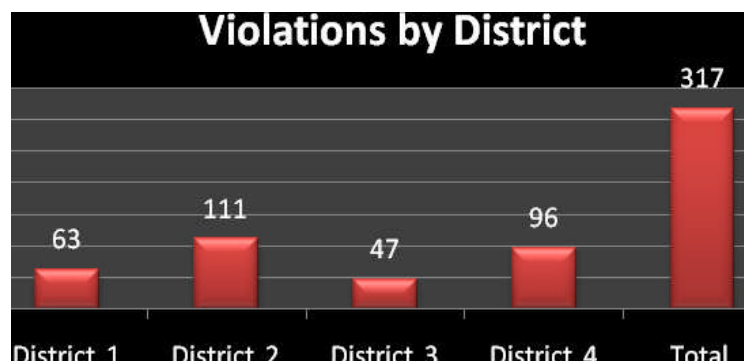
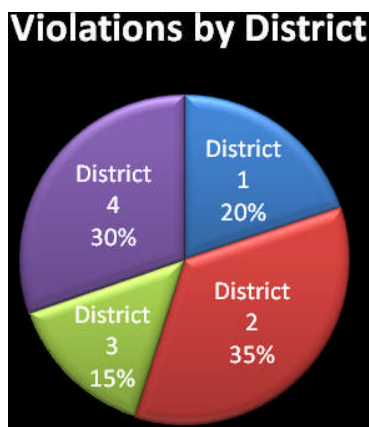




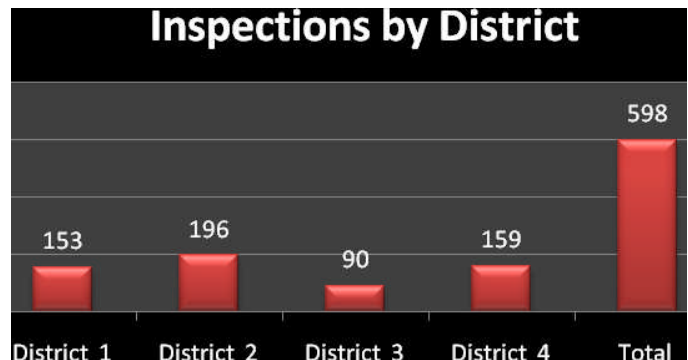
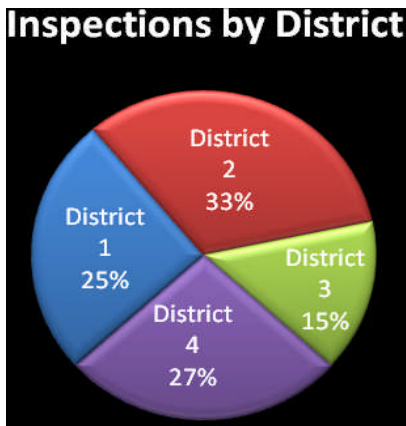
Monthly Activity



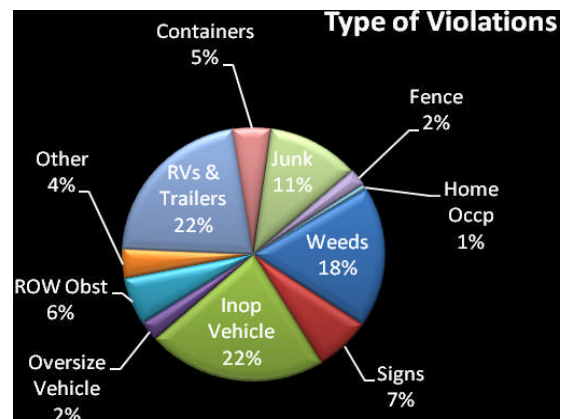
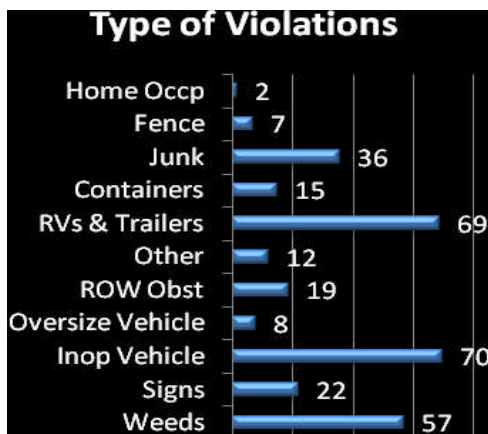
Violations by District



Inspections by District



Types of Violations



Right-of-Way Signs Removed

